

Early Termination and Refund Option (the “Option”):

Subject to the exceptions, limitations and other provisions of this Option, a season pass holder who has purchased the Option is entitled to early termination of its season pass holder rights and obtain a refund as set out below in the event of:

- Injury, death, pregnancy or onset of a sickness of the pass holder prevents the pass holder from participating in skiing or snowboarding for the remainder of the season; or
- A pass holder is involuntarily transferred by his/her employer making it necessary to move his/her residence outside a 200 kilometre radius from Sun Peaks, providing that the date of transfer is at least 45 days after purchase of the season pass.

The right to exercise the Option commences on the date the fee is paid and terminates at the conclusion of the 2020–21 Sun Peaks Resort LLP winter operations.

Refund Schedule:

Upon acceptance by Sun Peaks Resort LLP of a permitted early termination, the refund will be as follows:

- Prior to the official winter opening on November 21, 2020, 100% of purchase price.
- Until December 31, 2020, 50% of the purchase price.
- Until January 31, 2021, 25% of the purchase price.
- After January 31, 2021, no refund will be issued.

New for 2020-21:

For the 2020-21 winter operations, a season pass holder who has purchased the Option is also entitled to early termination of its season pass holder rights and obtain a refund as set out below for the following events:

- Stay at home order. You are unable to use your pass because the municipality, county, state, province, or country in which your Permanent Residence is located is subject to a “quarantine,” “stay-at-home,” “shelter-in-place” or other comparable mandatory governmental order lasting thirty (30) or more consecutive days. Your “Permanent Residence” refers to your fixed, permanent and principal home for legal and tax purposes.
- Tourist visa rejection. You are unable to use your pass because of a tourist visa rejection that prevents your entry into Canada.
- Travel restrictions. You are unable to use your pass because of a government-imposed prohibition on your entry into Canada that affects all similarly situated travelers.

Refund Schedule:

Upon acceptance by Sun Peaks Resort LLP of a permitted early termination for stay at home order, tourist visa rejection or travel restrictions, the refund will be based on pass holder days used, as follows:

Days Used	Refund
8 or more	0.0%
7	12.5%
6	25.0%
5	37.5%
4	50.0%
3	62.5%
2	75.0%
1	87.5%
0	100.0%

Early Termination and Refund Procedure:

Please email your request to seasonpassrefunds@sunpeaksresort.com, attention Guest Services Manager.

Alternatively mail your request in writing to:

Attention: Guest Services Manager
Sun Peaks Resort LLP
1280 Alpine Road
Sun Peaks, BC, V0E 5N0

When presenting your notice to terminate, please provide the following information:

- Covering letter of explanation.
- Current year's season pass.
- Medical certificate providing:
 - (a) Date of first medical treatment; and
 - (b) Prognosis, including statement from doctor that refundable pass holder is unable to ski or snowboard and how long the illness or injury will prevent participation.

In the event of a job transfer, a letter from the employer specifying date and length of transfer.

Conditions:

The following conditions apply to the Option:

- The Option must be purchased concurrently with the current Season Pass.
- The Refund Procedures must be completed within thirty (30) days of being entitled to early termination and occur prior to the end of the current ski season to be eligible for a refund.

- The Option fee is not refundable in the event of a notice to terminate.
- Refund may only be claimed for the current ski season.
- If the current Season Pass is used for any reason after the date of illness, injury or transfer, no refund will be issued.
- Pass usage will be determined through Sun Peaks Resort LLP electronic data collection equipment, and will not be determined by the season pass holder.
- All refunds will be issued by cheque within thirty (30) days of refund approval.
- No refund will be issued outside the above guidelines.

Exceptions:

A notice to terminate on the grounds of an inability to ski:

- Caused by or contributed by intentional self-injury.
- Due to emotional disorders or pre-existing conditions.
- Due to any injury and sickness that does not prevent a participant pass holder from skiing is not valid and does not entitle the season pass holder to a refund.

Contact:

For more information please contact Guest Services.

By Phone: 250.578.5474
By Email: guestservices@sunpeaksresort.com
In Person: Guest Services, located in the Village Day Lodge