

COVID-19 BEST PRACTICES

Posted June 10, 2020

The Golf Course at Sun Peaks Resort strives to provide the finest mountain resort experience. With this in mind, the safety of our employees, members, guests, and community are of the utmost importance during these times. We have been following and reviewing best practices and requirements set out by the National Golf Course Owners Association of Canada, the Center for Disease Control and Prevention, BC Healthy Authority, and Worksafe BC. We have also had the advantage of observing and learning from other courses that are open, and have adopted additional measures to help our guests and employees feel comfortable and confident participating in golf in Sun Peaks.



WE ASK THAT YOU PLEASE DO NOT COME TO THE GOLF COURSE IF:

- 1. YOU HAVE TRAVELLED IN THE LAST 14 DAYS.**
- 2. YOU HAVE ANY FLU LIKE SYMPTOMS SUCH AS FEVER, COUGH, DIFFICULTY BREATHING OR BEEN IN CONTACT OR RESIDE WITH SOMEONE WHO DOES.**

TEE TIMES & SANITIZATION PRACTICES:

- Tee times are 15 minutes apart.
- **All reservations MUST be made in advance** through Online Booking, or over the phone with a credit card. **CASH WILL NOT BE ACCEPTED** upon arrival.
- An email address, phone number and Credit Card will be required to book.
- **WALK-IN BOOKINGS WILL NOT BE ACCEPTED.**
- Power carts will be sanitized for you.
- We have on-going cleaning and disinfecting measures in place; power carts, clubs, handles, credit card machines, countertops, pens, etc.
- We will be using a variety of cleaning products including a new organic, scentless, commercial grade disinfectant.

FACILITIES:

- **Golf Shop:** Limited opening
 - Max. 6 people permitted inside at a time. Use hand sanitizer before entry.
 - Refrain from touching items you don't wish to purchase.
 - No refunds or exchanges will be issued.
- Call in advance for purchases such as golf balls, tees, gloves, etc.
- **Driving range is CLOSED this summer**, we apologize for any inconvenience
- **Washrooms:** Village Day Lodge (for opening) and the Umbrella Café after Hole #10 (from June 26).
- **Food & Beverage:** Café Soleil open 7am-2pm. While on the course from June 26, call ahead from Hole #9 to the Umbrella Café 250-578-3652, located after hole #10.

ARRIVALS:

- Check in no more than 15 minutes before your reservation with the attendant.
- You will be greeted by the outside attendant to check in, and for any assistance.
- Maintain physical distancing of 2 metres/6 feet.
- Hand sanitizer will be available. We recommend you bring your own hand sanitizer and wipes for peace of mind.
- You will need to fill out the cart waiver upon arrival.

Please familiarize yourself with the following practices for on-course play. Failure to follow will result in the removal of individuals. Course Assistants will be monitoring to ensure players are practicing physical distancing.

ON COURSE:

- Only touch/handle your own equipment (clubs, balls, gloves, carts).
- Bunker rakes have been removed. Use foot to level the surface.
- Sand and seed bottles, coolers, and ball washers have been removed.
- **DO NOT touch flagstick.** Arrangements have been made for easy ball retrieval.
- **DO NOT congregate** on tee decks and greens.
- Instead of handshakes/high fives, try a bow or happy dance. Get creative!

AFTER PLAY:

- Return cart to designated area. Please remove all garbage and personal belongings. Garbage/recycling bins will be provided.