

You agree and understand the below Terms and Conditions:

- All team members, coaches and team representatives agree to abide by the Race Centre Code of Conduct.
- Final ticket numbers and full payment is required 7 days prior to first day of training, no exceptions.
- CWSAA and reciprocal tickets will need to pay for lane rental in full 30 days prior to your first day of training. CWSAA and reciprocal tickets can only be processed/purchased at Guest Services, please bring your pass in at the time of purchase.

The following policies and procedures will be in place for cancellations/refunds for the winter 2020-21 season:

1. We will not provide refunds for unused or partially unused tickets.
2. Refunds for partially unused tickets will be accepted for injured athletes with athlete Patrol report. Passes for refunds (injury only) must be left to Guest Services within 2 days of your final day of training along with athlete Patrol report.
3. In the event of cancellation by Sun Peaks Resort LLP, a full refund will be provided for lift and lane tickets. This does not include flights, transfers or accommodation.
4. If the ski area is fully closed for certain dates, guests with day tickets will receive a full refund.
5. If the ski area is open, but a documented and verifiable government travel restriction and/or quarantine requirement prevents a guest from being able to travel to Sun Peaks, guests with day tickets will receive a full refund.
6. If the ski area is open, but an individual cannot travel due to COVID-19 related illness, we will evaluate these circumstances on a case by case basis.

The Nancy Greene International Race Centre is renowned facility boasting consistent and dependable conditions, unrivaled grooming, and a dedicated chairlift, providing the very best training ground for some of the world's finest race teams.

At Sun Peaks Resort LLP, we strive to provide the finest mountain resort experience, to do so all teams are expected to follow the Sun Peaks Resort - Race Centre Code of Conduct.

While enjoying your time at Sun Peaks Resort, you agree to adhere to the following Code of Conduct:

- All guests, fellow race teams, staff and volunteers are to be treated in a respectful manner at all times.
- Understand and adhere to the respective [Alpine Responsibility Code](#).
- Coaches and athletes must: Stay in control while skiing or boarding, observe and obey all posted signs, warnings and closures, appropriate lift practices and report all accidents to a staff member. In the event of a collision you must stay onsite.
- All training will be conducted in designated training facilities. There will be **NO** racing, tucking or edging skills to be conducted anywhere other than the designated training facilities.
- When early morning loading is permitted all coaches, racers and volunteers will stay on designated lane in the Race Centre.
- Teams are to load the chair according to their scheduled training session only. Do not load early if you are not scheduled to train early. If your team is free skiing you must load with the public.
- Teams are to use their designated training space only. Do not use the Race Centre when you are not scheduled for training.
- Only approved coaches and volunteers will be permitted to carry course equipment (fencing, gates etc.) on chairlifts and will ride one per chair.
- Offensive, racist or sexist behavior, including foul language, is forbidden. Bullying, fighting or seriously disruptive behavior will not be tolerated.
- Coaches, athletes and volunteers do not have lift line priority over guests (during operating hours).
- Lift passes are to be worn at all times (do not place passes in clothing that will not be worn while training).
- Facilities (Food and Beverage outlets / warming facilities) will be kept in a clean and orderly manner.
- Ski and snowboard racks are provided outside all facilities, all equipment will be placed on racks standing up.

- No equipment or bags are to be left by the chairlift or mazes. An allocated area by Sports School (slopeside) will be available if required.

Any contravention of the Sun Peaks Resort – Race Centre Code of Conduct will result in an immediate 24 hours pass suspension followed by a review with coaches and SPR management representatives. The revocation of your lift ticket or Season Pass may be without prior notice or refund.

Coaches, athletes, volunteers and team representatives agree to abide by the above Race Centre – Code of Conduct and recognize that it is intended to provide guests, athletes and staff – safety, and an enjoyable mountain resort experience.

Team:

Coach:

Signature:

Date:
